# X-PERT Audit Results 2020



X-PERT Health HQ Linden Mill Linden Road Hebden Bridge West Yorkshire HX7 7DP

# **Table of Contents**

Introduction	2
Audit standards	3
All centres results – data collected since launch (full mean data set)	5
All centres mean results: 1st January 2018 to 31st December 2019	7
Comparison with the full data set and the 2019 audit	9
Comparison of individual organisation outcomes 1st January 2018 to 31st December 2019	9
Organisations and abbreviations	10
The best participant experience	12
No. of participants, no. of programmes and mean no. of participants per programme	12
Participant attendance	13
Participant satisfaction & empowerment	13
Greatest improvement in glycated haemoglobin	15
Glycated haemoglobin (HbA1c)	15
The largest impact on body weight and waist circumference	16
Body weight	17
Body Mass Index (BMI)	19
Waist circumference	21
Cardiovascular disease (CVD) risk reduction	23
Systolic blood pressure	23
Diastolic blood pressure	24
Triglyceride to HDL cholesterol ratio	27
Discussion	29
Annual awards	30
Winners for each category	30
The best participant experience	30
The greatest improvement in glycated haemoglobin	300
The largest impact on body weight and waist circumference	31
The greatest improvement in cardiovascular disease risk factors (lipids and BP)	31
The X-PERT Best Educator award 2019	311
Conclusion	32
References	333

## Introduction

At X-PERT Health, our aim is to provide members of the public and healthcare professional with effective education that helps prevent or manage diabetes and other long-term health conditions associated with obesity. A person with diabetes spends, on average, only a few hours with a healthcare professional every year. For the remaining 8,757 hours they have to manage their condition themselves. Structured education is therefore an integral part of care to help people self-manage or prevent long-term health conditions by giving them the skills, knowledge and confidence in order to do so.

Current guidelines recommend that every person with diabetes and/or their carer and those eligible for a lifestyle weight management service should be offered well-designed and well-implemented education. Whilst there has been an increase in the number of people offered education in recent years, nationwide attendance is still low. An improvement in attendance, engagement, and support of diabetes and lifestyle weight management education for adults is needed as they have been shown to:

- improve day-to-day self-management, which affects quality of life and engagement with care
- improve clinical markers such as body weight, blood glucose, blood pressure and blood lipid profile
- > reduce the risk of developing other long-term health conditions and serious complications

X-PERT Health has developed a range of structured education programmes that meet nationally agreed criteria (NICE 2016/SIGN 2017). The X-PERT Diabetes programme has been shown to be effective in improving health and quality of life outcomes in people with newly diagnosed and existing diabetes both in a randomised controlled trial (RCT) and in routine national implementation (Deakin et al, 2006 & 2011). The X-PERT Insulin, X-PERT Weight and X-PERT Diabetes Digital programmes were developed following the successes of this programme.

Self-management programmes have also been investigated and have shown to be the most cost effective, with one quality-adjusted life-year (QALY) gained costing less than €20,000 for the X-PERT Diabetes programme (Jacobs-Van Der Bruggen, 2009).

Audit and reporting outcomes is specified in current guidance for implementing diabetes and lifestyle education. The X-PERT audit database was developed so that organisations can audit implementation against audit standards, which are based on the outcomes of the X-PERT RCT and national targets (see page 3), and can compare their effectiveness to the all centres mean. It is crucial to assess whether implementation of the X-PERT programmes result in the improvement to health and wellbeing that was seen in the published clinical trial.

There were 70 organisations registered on the national X-PERT audit database for 2018-2019. Sixty-one of these organisations (87%) entered sufficient data to be included in the 2020 national audit report.

# Audit standards

The following audit standards have been used to benchmark the outcomes from X-PERT Programme implementation.

Outcome	Audit standard from RCT	Audit standard from national target		
Number of participants per programme		Structured education should be offered to every person and/or their carer at diagnosis. The audit standard is to deliver to at least 1,000 participants per year.		
Participant attendance	≥ 95% attend at least one session ≥ 80% completer	People will complete the programme if they feel they are benefitting from attending. If organisations experience poor attendance they should contact participants to investigate the reason for the poor attendance and how it could be improved.		
Participant satisfaction	≥90%	NICE Quality Statements 2 & 3, Outcome: "patient satisfaction with ability to self-manage their diabetes after attending a structured education programme".		
Participant empowerment	≥ 10% increase from baseline	NICE Quality Standard for adults with diabetes.		
Glycated haemoglobin	≥ 4 mmol/mol reduction at six months and ≥ 6 mmol/mol reduction at 12 months	< 48 mmol/mol normoglycaemia < 53 mmol/mol good diabetes control < 58 mmol/mol QOF target		
Outcome	Audit standard from RCT	Audit standard from national target		
Body weight / BMI	No increase	4 kg or 5-10% weight loss		
Waist circumference	≥ 2 cm reduction	< 80 cm females < 94 cm males		

Systolic blood pressure	≥ 5 mmHg reduction (if relevant)	< 130 mmHg Type 1 and Type 2 with microvascular complications < 140 mmHg Type 2 (no complications)
Diastolic blood pressure		< 80 mmHg
HDL cholesterol		≥ 1.2 mmol/l females ≥ 1.0 mmol/l males
Total cholesterol to HDL		
Triglycerides		< 1.7 mmol/l
Triglyceride to HDL ratio		< 0.87
Prescribed diabetes medication	50% of participants will have either reduced diabetes medication or have remained on the same dose.	

# All centres results – data collected since launch (full mean data set)

The *all centres* report changes almost on a daily basis as organisations enter data, but the main outcomes have remained consistent for several years. All audit standards from the RCT have been met for the full data set, except for waist circumference, which fell slightly short of the  $\ge 2$  cm reduction target, and uptake (percentage who attended  $\ge 1$  session), which fell short of the 95% target at 83.3%.

N.B. This report includes matched participant data, i.e. data is only included for each variable for participants who had the relevant data recorded at baseline **and** the stated post-programme time point. The six and 12 month results are not necessarily based on data from the same participants.

X-PERT Programmes Report: All Localities (matched)- All Course Types- 01 Sep 2005 to 25 Oct 2020

Number of X-PERT programmes run in this period	13,105	
Total number participants registered	142,085	
Total number who attended 1 session	115,557	
Total percentage who attended 1 session	81.3%	
Total number who attended 4 or more sessions	92,294	
Total percentage who attended 4 or more sessions	79.9%	
Mean number of attendees per programme	8	
Attended Annual Update Module	28.6%	
Evaluation	6 Weeks	
Mean program evaluation score	94.5%	
No.(%) programmes with evaluation score	8,960 (68.4%)	
Empowerment	Baseline:	6 Weeks:
Participant Empowerment Score (1-5)	4.0	4.85
Participant Empowerment Score % Change		21.6%
No. (%) programmes with empowerment scores	8,517 (65%)	8,431 (64.3%)

# Clinical Data

	6 month mean	SD (σ)	6 months change from baseline	95% CI	month mean	SD (σ)	1 year change from baseline	95% CI
Weight (Kg)	87.4	19.9	-2.0	-2.1, -1.9	85.9	20.0	-2.1	-2.1, -2.0
BMI (Kg/m²)	30.9	6.3	-0.7	-0.7, -0.7	30.6	6.2	-0.7	-0.7, -0.7
Waist Circumference (cm)	102.0	15.0	-1.6	-1.7, -1.5	102.7	14.5	-1.5	-1.6, -1.4
HbA1c (mmol/mol)	54-5	14.9	-7.0	-7.0, -7.0	55.0	15.0	-6.8	-6.8 <b>,</b> -6.8
Fasting Blood Glucose (mmol/l)	7.3	2.5	-0.9	-1.0, -0.8	7.3	2.6	-0.8	-0.9, -0.7
Systolic Blood Pressure (mmHg)	132	14	-2	-2, -2	131	14	-2	-2, -2
Diastolic Blood Pressure (mmHg)	76	9	-2	-2, -2	76	9	-1	-1, -1
Total Cholesterol (mmol/l)	4.2	1.1	-0.3	-0.3, -0.3	4.2	1.0	-0.3	-0.3, -0.3
LDL Cholesterol (mmol/l)	2.3	0.9	-0.2	-0.2, -0.2	2.2	0.8	-0.3	-0.3, -0.3
HDL Cholesterol (mmol/l)	1.3	0.5	0.0	0.0, 0.0	1.3	0.5	0.0	-0.1, 0.1
Non HDL Cholesterol (mmol/l)	3.0	1.1	-0.3	-0.3, -0.3	2.9	1.0	-0.4	-0.4, -0.4
Total Cholesterol to HDL Ratio	3.5	1.4	-0.4	-0.4, -0.4	3.5	1.3	-0.4	-0.4, -0.4
Triglycerides (mmol/l)	1.7	1.0	-0.2	-0.2, -0.2	1.7	1.0	-0.2	-0.2, -0.2
Triglycerides to HDL Ratio	1.5	1.2	-0.2	-0.2, -0.2	1.5	1.4	-0.2	-0.2, -0.2

# All centres mean results: 1st January 2018 to 31st December 2019

X-PERT Programmes Report: All Localities (matched)- X-PERT Diabetes o1 Jan 2018 to 31 Dec 2019

Number of X-PERT programmes run in this period:	2,327	
Total number registered:	32,759	
Total number who attended 1 session:	24,249	
Total percentage who attended 1 session:	74%	
Total number who attended 4 or more sessions:	18,529	
Total percentage who attended ≥ 4 sessions:	76.4%	
Mean number of attendees per programme:	10	
Attended Annual Update Module:	2.9%	
Evaluation	6 Weeks	
Mean program evaluation score	96.4%	
No.(%) programmes With evaluation score	1,919 (82.5%)	
Empowerment	Baseline	6 Weeks
Participant Empowerment Score (1-5)	4.0	5.0
Participant Empowerment Score % Change		20.7%
No. (%) programmes With empowerment scores	1,924 (82.7%)	1,913
		(82.2%)

# Clinical Data

	6 month mean	SD (σ)	6 month change from baseline	95% CI	month mean	SD (σ)	1 year change from baseline	95% CI
Weight (Kg)	85.2	19.6	-3.1	-3.3, -2.9	84.5	19.7	-2.5	-2.7, -2.3
BMI (Kg/m2)	29.9	6.0	-1.1	-1.2, -1.0	30.2	6.3	-0.9	-1.0, -0.8
Waist Circumference (cm)	102.1	13.0	-2.2	-2.4, -2.0	99.4	13.3	-3.2	-3.5, -2.9
HbA1c (mmol/mol)	53.7	14.1	-9.4	-9.5, -9.3	54.9	15.2	-7.7	-7.8, -7.6
Fasting Blood Glucose (mmol/l)	7.0	2.6	-1.3	-1.5, -1.1	6.9	2.6	-1.1	-1.3, -0.8
Systolic Blood Pressure (mmHg)	130	13	-2	-2, -2	130	13	-2	-2, -2
Diastolic Blood Pressure (mmHg)	76	9	-2	-2, -2	76	8	-2	-2, -2
Total Cholesterol (mmol/l)	4.2	1.1	-0.4	-0.4, -0.4	4.2	1.1	-0.3	-0.3, -0.3
LDL Cholesterol (mmol/l)	2.3	1.0	-0.3	-0.3, -0.3	2.2	0.9	-0.3	-0.4, -0.2
HDL Cholesterol (mmol/l)	1.3	0.4	0.0	0.0, 0.0	1.3	0.4	0.0	0.0, 0.0
Non HDL Cholesterol (mmol/l)	3.0	1.1	-0.3	-0.3, -0.3	2.9	1.0	-0.3	-0.3, -0.3
Total Cholesterol to HDL Ratio	3.6	1.1	-0.3	-0.3, -0.3	3.5	1.1	-0.4	-0.4, -0.4
Triglycerides (mmol/l)	1.7	1.1	-0.3	-0.4, -0.2	1.8	1.0	-0.2	-0.3, -0.1
Triglycerides to HDL Ratio	1.6	1.3	-0.3	-0.4, -0.2	1.6	1.1	-0.2	-0.3, -0.1

# Comparison with the full data set and the 2019 audit

A greater emphasis on structured education means that 23% (n=32,759) of the total number of participants (142,085) registered on the audit database have been invited to attend the X-PERT Programme between 1<sup>st</sup> January 2018 and 31<sup>st</sup> December 2019. Of these, the percentage of people taking up the opportunity to attend is 74%, which is lower than the full mean data set score of 81.3%. There is variation between organisations with some having a much better uptake than others. The number of people completing the programme has slightly decreased since the 2019 Audit Report 78% to 76.4%, but the evaluation score has remained the same at 96.4% and the increase in empowerment has also remained the same at 21%. The mean number of participants per programme has remained the same at 10 although variation exists between organisations.

Matched participant data shows that, between 2018 and 2019, X-PERT Programme implementation has resulted in a mean weight loss of 3.1kg (six months) and 2.5kg (12 months) for X-PERT Diabetes. This is similar to the year before but greater than the full mean data set for six months (-2.0kg) and 12 months (-2.1kg), respectively. One reason for this may be because the curriculum has been updated with the scientific evidence that supports people in adopting a sustainable dietary approach which enables them to achieve their health goals, whilst recognising that one size does not fit all. This is the first audit for the X-PERT Weight Programme and the mean reduction in weight is 4.9kg at 12 weeks.

A mean reduction in HbA1c values from baseline is evident at both six months (-9.4mmol/mol) and 12 months (-7.7mmol/mol). This is a similar reduction to the 2019 audit but an improvement on the full mean data set at both six months (-7.0mmol/mol) and 12 months (-6.8mmol/mol).

# Comparison of individual organisation outcomes 1st January 2018 to 31st December 2019

The 2020 awards are for matched participant data entered between 1<sup>st</sup> January 2018 and 31<sup>st</sup> December 2019. The mean value for each outcome has been compared between organisations. Data was only included if there was at least one set of matched participant data (N.B. "matched data" means that a clinical indicator had been recorded for a patient at both baseline and post programme). As some participants had data recorded at baseline and six months and others at baseline and 12 months, the time points include different patients and are therefore not comparable. The number of matched sets was taken into consideration for each health outcome award, i.e. outcomes were given greater weighting where they are based on a larger number of participants.

# Organisations and abbreviations

Below is a table of the organisations and/or freelance educators who are registered on the X-PERT Audit Database. Organisation names have been abbreviated so that they clearly display on the graphs.

Organisations highlighted in orange have not entered any data onto the audit database between 1<sup>st</sup> January 2018 and 31<sup>st</sup> December 2019 and were therefore not included in the audit.

OFFICIAL NAME	ABBREVIATED
ANEURIN BEVAN UNIVERSITY HEALTH BOARD – CAERPHILLY	ABUHB - Caerphilly
ANEURIN BEVAN UNIVERSITY HEALTH BOARD –	ABUHB - Monmouthshire
MONMOUTHSHIRE	
ANEURIN BEVAN UNIVERSITY HEALTH BOARD – NEWPORT	ABUHB - Newport
ANEURIN BEVAN UNIVERSITY HEALTH BOARD – TORFAEN	ABUHB - Torfaen
AIREDALE, WHARFEDALE & CRAVEN CCG	Airedale, Wharfedale & Craven
ARGYLL & BUTE COMMUNITY HEALTH PARTNERSHIP	Argyll & Bute
BARNSLEY HOSPITAL NHS FT	Barnsley
BARTS HEALTH NHS TRUST	Barts - London
BERKSHIRE HEALTHCARE NHS FT	Berkshire Healthcare
BETSI CADWALADR UNIVERSITY HEALTH BOARD	Betsi Cadwaladr
BEXLEY HEALTH NEIGHBOURHOOD CARE CIC	Bexley Health
BIRMINGHAM COMMUNITY HEALTHCARE - E&N	Birmingham - E&N
BIRMINGHAM COMMUNITY HEALTHCARE - HEART OF BIRMINGHAM	Heart of Birmingham
BLACKTHORN TRUST	Blackthorn Trust
CARDIFF & VALE UNIVERSITY HEALTH BOARD	Cardiff & Vale
CHANGING HEALTH	Changing Health
CLCH HAMMERSMITH & FULHAM	Hammersmith & Fulham
CLCH KENSINGTON & CHELSEA	Kensington & Chelsea
CLCH WESTMINSTER	Westminster
CRAWLEY	Crawley
CWM TAF MORGANNWG UNIVERSITY HEALTH BOARD	Cwm Taf Morgannwg
DOVETAIL	Dovetail
DERBYSHIRE COMMUNITY HEALTH SERVICES - EREWASH CCG	Erewash
DERBYSHIRE COMMUNITY HEALTH SERVICES - SOUTH	South Derbyshire
DERBYSHIRE CCG	
DUDLEY GROUP NHS FOUNDATION TRUST	Dudley
DURHAM & DARLINGTON NHS FOUNDATION TRUST	Durham & Darlington
ESSEX PARTNERSHIP UNIVERSITY NHS FOUNDATION TRUST	Essex
FRANK KUHNE	Frank Kuhne
GLORIA SIMON	Gloria Simon
HARROW NHS	Harrow
HELEN CHAUHAN	Helen Chauhan
HOMERTON UNIVERSITY HOSPITAL TRUST	Homerton

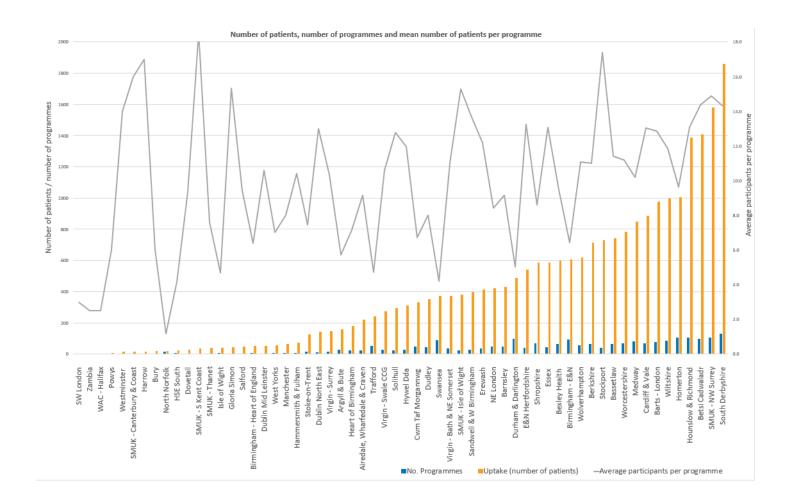
Hounslow & Richmond
Dublin Mid Leinster
Dublin North East
HSE South
Hywel Dda
North Norfolk
Isle of Wight
Zambia
Manchester
Medway
North East London
Bassetlaw
Bury
Trafford
Powys
Salford
Sandwell & West Birmingham
SMUK - Canterbury & Coast
SMUK - Isle of Wight
SM UK - NW Surrey
SMUK - South Kent Coast
SMUK - Thanet
Shropshire
SW London
Stockport
Stoke-on-Trent
Swansea
Birmingham - Heart of England
Solihull
Virgin - Bath & NE Somerset
Virgin - Surrey
Virgin - Swale
WAC - Halifax
Wiltshire
Wolverhampton
Worcestershire
West Yorkshire
E&N Hertfordshire

# The best participant experience

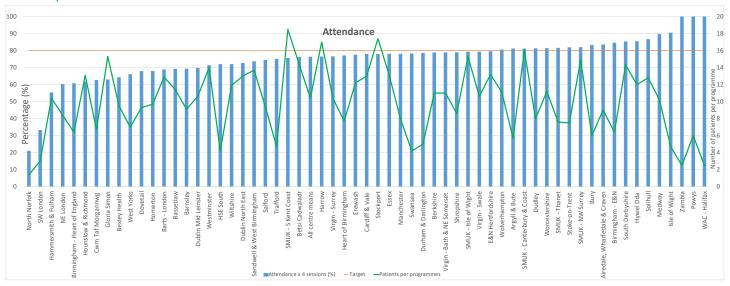
This award looked at the following criteria: number of programmes delivered; number of participants per session; uptake (% attending at least one session); attendance (% attending four or more sessions); participant empowerment change and participant satisfaction.

# No. of participants, no. of programmes and mean no. of participants per programme

The graph below presents the number of participants per organisation who have attended the X-PERT Programme between 1<sup>st</sup> January 2017 and 31<sup>st</sup> December 2018. In total 2,327 X-PERT programmes were delivered with 24,249 participants attending one session. Derbyshire Community Health Services - South Derbyshire CCG delivered the most programmes (n-130) to 1,861 participants with a mean of 14 participants per programme. Self-Management UK – North West Surrey and Betsi Cadwaladr University Health Board had the second and third highest attendee numbers respectively. Self-Management UK - South Kent Coast achieved the greatest mean number of participants per programme (19 participants).



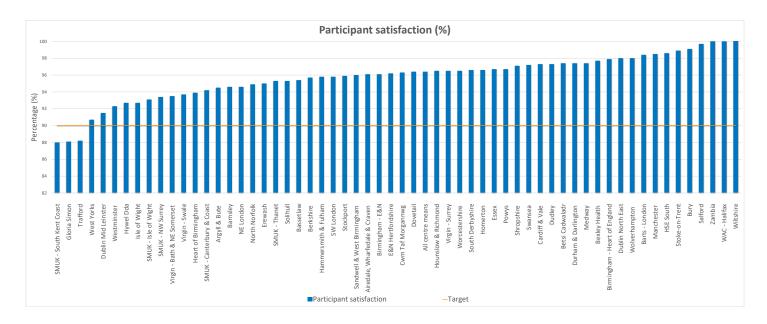
## Participant attendance



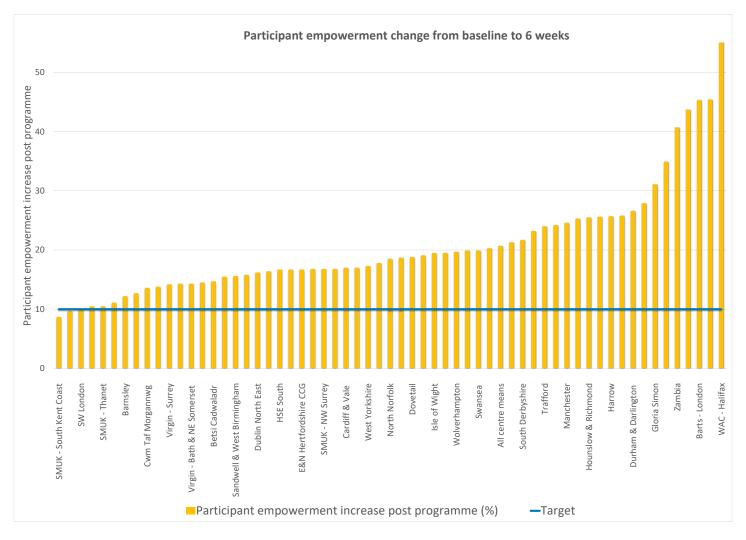
The mean *all centre* attendance score (percentage of X-PERT participants who attended four or more sessions) was 76.4%. The audit standard derived from the clinical trial was 80% (orange line in the graph above). Sixty organisations reported attendance and 19 organisations (32%) obtained a mean attendance score equal to or above the audit standard. Reasons for not meeting the audit standard need to be explored to ascertain whether this is due to incomplete data entry or to programme implementation.

## Participant satisfaction & empowerment

Participants complete an evaluation questionnaire in Session Six of the X-PERT programme, and a validated empowerment questionnaire in Sessions One and Six. Mean scores for satisfaction and empowerment are calculated per programme and entered onto the audit database.



At six weeks the mean *all centre* X-PERT participant satisfaction score is 96.4%. The audit standard is 90% (orange line in the graph above). Fifty-seven organisations (97% of 59 organisations who had entered data) achieved the audit standard for participant satisfaction although the lowest satisfaction score was 88%. Zambia, The Women's Activity Centre (Halifax) and Wiltshire achieved 100% participant satisfaction.



The clinical trial demonstrated a 24% increase in participant empowerment at six weeks; the *all centres mean* in the audit is +20.7%. The audit standard for implementation has been set at 10% (see orange line above). Fifty-eight organisations (97% of sixty organisations) exceeded the audit standard for empowerment.

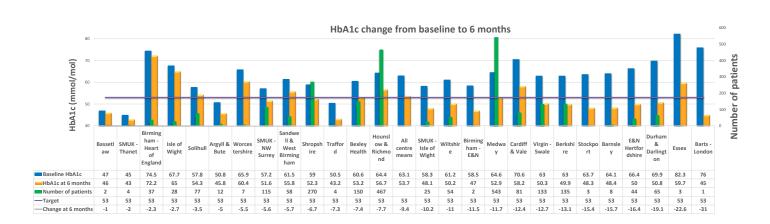
Taking all these criteria into account, the best participant experience award goes to *Derbyshire Community Health Services - South Derbyshire CCG* who delivered 130 programmes to 1,861 participants (mean 14 per programme) with 85.3% completion, a 21.7% increase in empowerment at six weeks, and 96.6% participant satisfaction. *Self-Management UK - North West Surrey CCG* have been awarded 2<sup>nd</sup> place. They delivered 106 programmes to 1579 participants (mean 15 per programme), achieved 82% completion, a 16.8% increase in empowerment at six weeks, and 93.4% participant satisfaction. 3<sup>rd</sup> place has been awarded to *Betsi Cadwaladr University Health Board*, who delivered a total of 98

programmes to 1,409 participants (mean 14 per programme) and achieved 76.2% completion, a 14.7% increase in participant empowerment and 97.4% participant satisfaction.

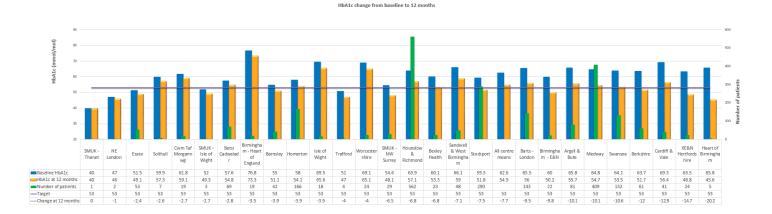
# Greatest improvement in glycated haemoglobin

To be considered for an award the following criteria were taken into consideration: HbA1c reduction at both six and 12 months; number of participants for whom matched data had been entered; percentage of attendees that had matched data, robust six and 12 months 95% confidence intervals.

# Glycated haemoglobin (HbA1c)



At six months the mean *all centre* reduction in glycated haemoglobin for X-PERT participants is 9.4 mmol/mol (95% CI: -9.5, -9.3), to 53.7 mmol/mol. The clinical trial demonstrated a 4 mmol/mol improvement in glycated haemoglobin at four months. The audit standard for both six and 12 months is an HbA1c value of ≤53mmol/mol (the purple line on both graphs). Twenty-six organisations reported HbA1c at six months and 18 organisations (69%) achieved the audit standard for glycated haemoglobin ≤53mmol/mol. All 26 organisations demonstrated a mean reduction in HbA1c. Although Essex Partnership University NHS Foundation Trust and Barts Health NHS Trust reported the greatest reduction in HbA1c (-26.2 and -31 mmol/mol, respectively), this was only for three and one participants, respectively. The most robust data came from Durham & Darlington NHS Foundation Trust who achieved a mean reduction of 19.1 mmol/mol (95% CI: -19.9, -18.4) for 65 participants.



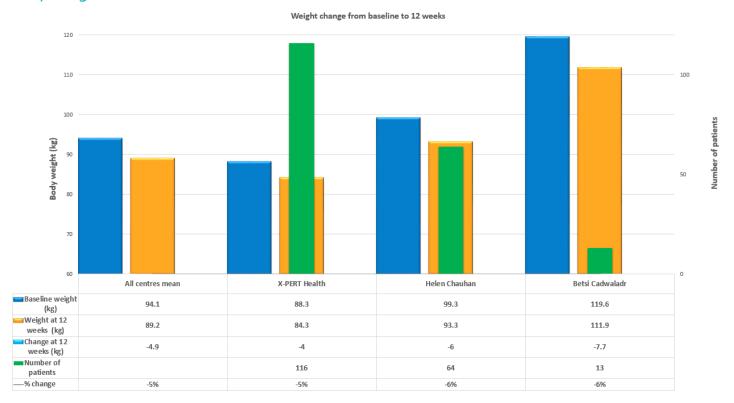
At 12 months the mean *all centre* reduction in glycated haemoglobin is 7.7 mmol/mol reduction, to 54.9 mmol/mol (95% CI: -7.8, -7.6). The clinical trial demonstrated a 7.7 mmol/mol at 12 months. Twenty-seven organisations reported HbA1c at 12 months, all of which demonstrated a mean reduction in HbA1c. Thirteen organisations met the audit standard at 12 months (48%). *Birmingham Community Healthcare - Heart of Birmingham* achieved the greatest reduction at 12 months of 20.2 mmol/mol but only for five participants. Berkshire reported -12 mmol/nmol (95% CI: -12.8,-11.2) for 61 participants; *Cardiff & Vale University Health Board* -12.9 mmol/mol (95% CI: -13.9, -11.9) for 41 participants and *X-PERT Health for East & North Hertfordshire CCG* -14.7 mmol/mol (95% CI: -16.1, -13.3) for 24 participants.

Medway Community Healthcare overall achieved the best results with a mean six and 12 month reduction of -11.7 mmol/mol (95% CI: -12.0, -11.4) in 543 participants and -10.1 mmol/mol (95% CI: -10.4, -9.8) in 409 participants respectively. In second place Berkshire Healthcare NHS Foundation Trust achieved the greatest reduction with a 13.1 mmol/mol mean reduction at six months in 135 participants (95% CI: -13.6, -12.6) and a 12.0 mmol/mol mean reduction at 12 month in 61 participants (95% CI: -12.8, -11.2). In third place, Cardiff & Vale University Health Board achieved a -12.4 mmol/mol (95% CI: -13.0, -11.8) reduction in HbA1c at six months for 81 participants and an -12.0 mmol/mol reduction at 12 months in 41 participants (95% CI: -12.8, -11.2).

# The largest impact on body weight and waist circumference

For the anthropometric award category, the following criteria were taken into consideration: body weight and waist circumference reduction at 12 weeks for the X-PERT Weight Programme and six and 12 months for the X-PERT Diabetes Programme. For all timelines, the number of participants for whom matched data was available and average number of attendees per programme were taken into consideration.

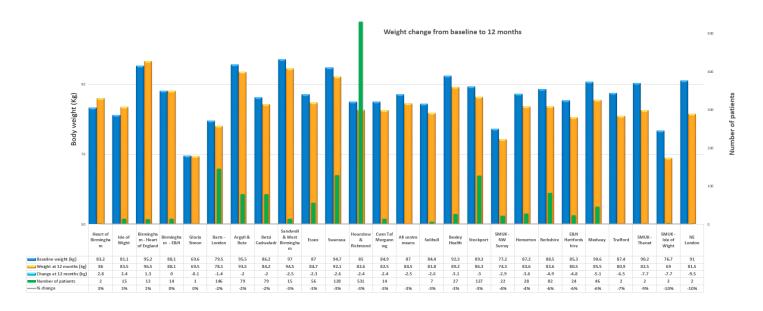
# **Body weight**



In 2018-19, three organisations delivered the X-PERT Weight Programme and entered outcomes into the Audit Database. The mean weight loss across all the organisations was 4.9kg. Betsi Cadwaladr obtain the best results (-7.7kg, 95% CI: -9.6, -5.8) but only for 13 participants, whereas Helen Chauhan in Melbourne, Australia achieved a mean weight loss of 6.0kg (95% CI: -6.8, -5.2) for 64 participants and X-PERT Health -4.0kg (95% CI: -4.5, -3.5) for 116 participants.



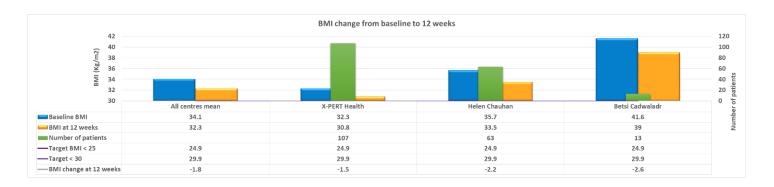
At six months the mean *all centre* reduction in body weight for X-PERT participants was 3.1kg (95% CI: -3.3, -2.9) from 88.3kg to 85.2kg; a 4% weight loss. Twenty organisations entered data for weight at six months and 19 of these organisations (95%) documented a mean weight loss between 0.1kg and 6.1kg. The percentage change from baseline was between 0% and -6%. Durham & Darlington NHS Foundation Trust achieved the best results at six months with a mean weight loss of 6.1kg (95% CI: -7.0, -5.2) for 62 participants.



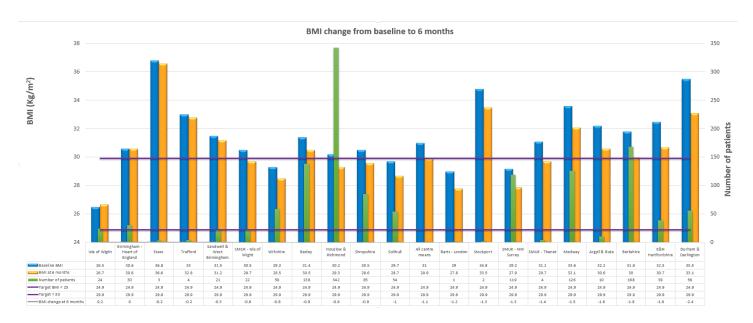
At 12 months the mean *all centre* reduction in body weight for X-PERT participants was 2.5kg (95% CI: -2.7, -2.3) from 87.0kg to 84.5kg. Twenty-five organisations entered data for weight at 12 months, and 21 (84%) demonstrated a mean Page 18 of 33

weight reduction between 0.1kg and 9.5kg (0-10%). North East London Foundation Trust achieved the best results at 12 months with a mean weight loss of 9.5kg (95% CI: -14.5, -4.5) but only for 2 participants. Medway Community Healthcare achieved a mean weight loss of 5.1kg (95% CI: -6.0, -4.2) for 46 participants and Berkshire Healthcare NHS Foundation Trust achieved a mean weight loss of 4.9kg (95% CI: -5.5, -4.3) for 82 participants.

# Body Mass Index (BMI)

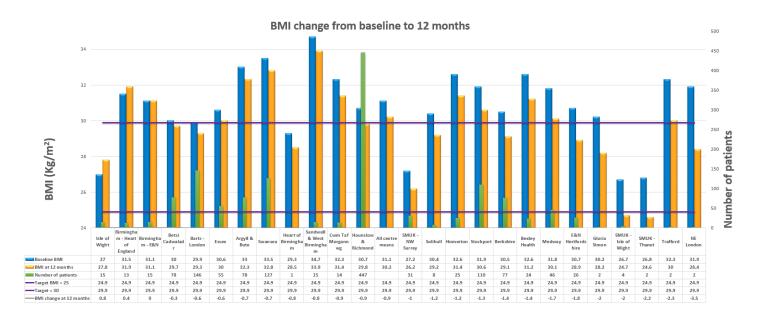


For the three organisations that delivered X-PERT Weight, the mean reduction in BMI was 1.8 kg/m² (95% CI: -2.0, -1.6). Betsi Cadwaladr University Health Board achieved the greatest reduction (-2.6 kg/m²; 95% CI: -3.3, -1.9) but only had 13 matched participant results whereas Helen Chauhan in Australia achieved a reduction of 2.2 (95% CI: -2.6, -1.8) for 63 participants.



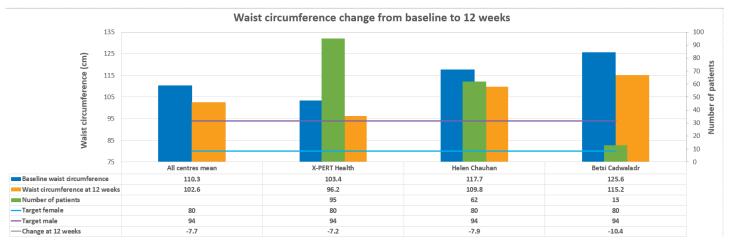
At six months the mean *all centre* reduction in BMI for X-PERT participants was 1.1 kg/m² (95% CI: -1.2, -1.0), from 31.0 kg/m² to 29.9 kg/m² i.e. a shift from the obese category to the overweight category. The target lines of BMI <30 kg/m² and BMI <25 kg/m² have been inserted into the graph above for reference. Twenty organisations entered BMI data at six months. At baseline fifteen organisations had a mean BMI in the obese range. Eighteen organisations (90%)

demonstrated a mean reduction in BMI and ten (67%) moved from the obese range to the overweight range. Durham & Darlington NHS Foundation Trust achieved the greatest mean reduction, of 2.4 kg/m² (95% CI: -2.9, -1.9), for 56 participant matched data sets.

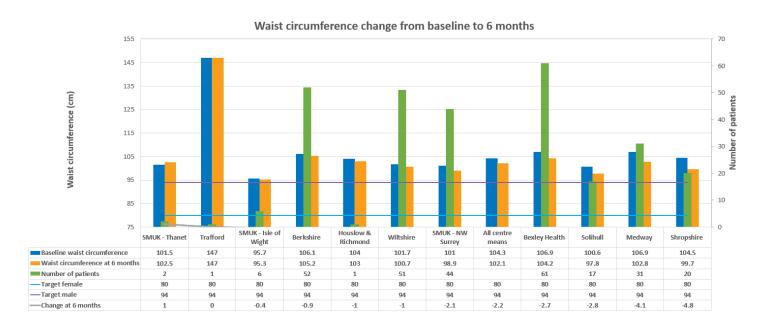


At 12 months the mean *all centre* reduction in BMI for X-PERT participants was 0.9 kg/m² (95% CI: -1.0, -0.8), from 31.1 kg/m² to 30.2 kg/m². Twenty-five organisations entered BMI data at 12 months. Of these, 19 (76%) had baseline mean BMI values in the obese range (≥30 kg/m²). Twenty-two organisations (88%) demonstrated a mean reduction in BMI and six organisations (32%) shifted from the obese category to the overweight category. Although North East London Foundation Trust demonstrated the greatest reduction (-3.5 kg/m², 95% CI: -6.8, -0.2) there were only two matched participant data sets. Medway Community Healthcare demonstrated a more robust dataset for 46 participants of -1.7 kg/m² (95% CI: -2.2, -1.2) whereas Berkshire demonstrated -1.4 kg/m² for 77 participants and Stockport, -1.3 kg/m² for 110 participants.

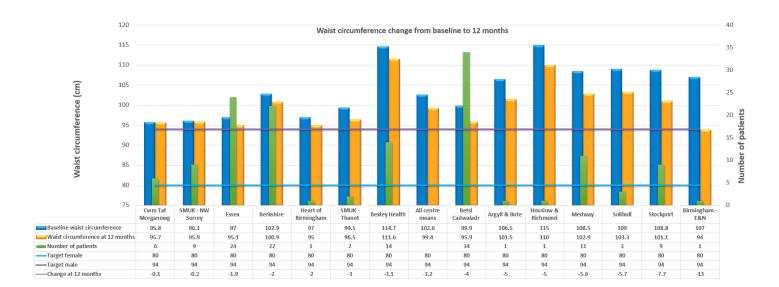
### Waist circumference



For the organisations delivering X-PERT Weight, at 12 weeks the mean reduction in waist circumference was 7.7cm (95% CI: -8.0, -7.4). Betsi Cadwaladr University Health Board achieved a mean reduction of 10.4cm (95% CI: -11.6, -9.2) for 13 matched participant data sets whereas Helen Chauhan in Australia achieved a mean reduction of 7.9cm (95% CI: -8.4, -7.4) for 62 participants and X-PERT Health, -7.2cm (95% CI: -7.6, -6.8) for 95 participants.



At six months the mean *all centre* reduction in waist circumference for X-PERT participants was 2.2cm (95% CI: -2.4, -2.0), from 102.6cm to 99.4cm. The recommended waist circumference for a female is ≤80cm (blue line on the graph above) and for males is ≤94cm (purple line on the graph above). Only 11 organisations entered waist circumference data at six months. The graph above demonstrates that the mean waist circumference in every organisation was above the ideal range. At six months, nine organisations (82%) demonstrated a mean reduction in waist circumference. Shropshire Community Health NHS Trust achieved the best results at six months, with a mean reduction of 4.8cm (95% CI: -5.5, -4.1) with 20 participants matched data sets.

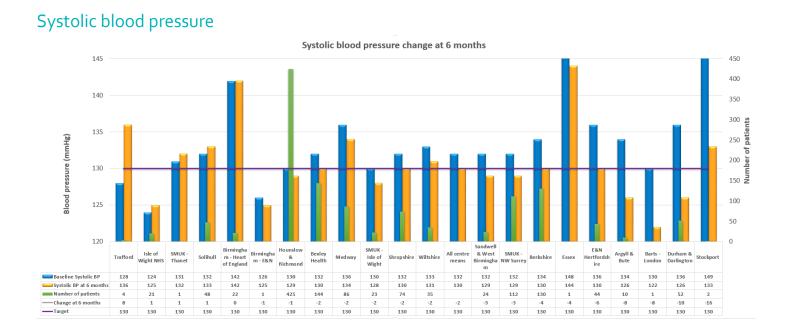


At 12 months the mean *all centre* reduction in waist circumference for X-PERT participants was 3.2cm (95% CI: -3.5, -2.9) from 104.3cm to 102.1cm. Fourteen organisations reported waist circumference at 12 months and all (100%) demonstrated a mean reduction. Although Birmingham Community Healthcare – East & North achieved the best results, this was only for one participant matched dataset. The greatest number of participant matched records was from Betsi Cadwaladr University Health Board who achieved -4.ocm (95% CI: -4.6, -3.4) for 34 participants.

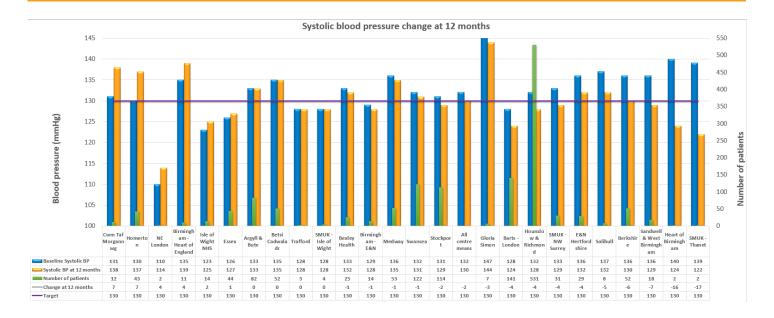
Taking all these criteria into account, the largest impact on body weight and waist circumference award for X-PERT Weight goes to Helen Chauhan in Australia who had 62 to 64 matched data sets and achieved 6.okg weight loss, 2.2kg/m² reduction in BMI and 7.7cm reduction in waist circumference. For X-PERT Diabetes, the award goes to Medway Community Healthcare with 4.4kg reduction in body weight at 6 months (128 matched data sets), 5.1kg reduction in body weight at 12 months (46 matched data sets), 4.1cm reduction in waist circumference at 6 months (31 matched data sets) and 5.6cm reduction at 12 months (11 matched data sets). Berkshire Healthcare NHS Foundation Trust have been awarded 2<sup>nd</sup> place, with 3<sup>rd</sup> place being awarded to Self-Management UK - North West Surrey CCG.

# Cardiovascular disease (CVD) risk reduction

This award category considered the following criteria: reduction in systolic and diastolic blood pressure at six and 12 months; reduction in total cholesterol to HDL ratio; reduction in triglyceride to HDL ratio; number of participants for whom matched data was available; robust 95% confidence intervals.

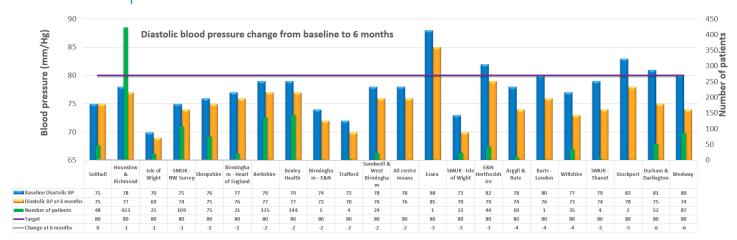


At six months the mean *all centre* reduction in systolic blood pressure for X-PERT participants was 2 mmHg (95% CI: -2, -2), from 132 to 130 mmHg. Target systolic blood pressure for an individual with Type 2 diabetes with no microvascular complications is ≤ 140 mmHg and the recommendation for Type 1 diabetes and for those with retinopathy or nephropathy is ≤ 130 mmHg. Twenty-one organisations provided systolic BP data at six months. Mean blood pressure was already equal to, or below, the 130 mmHg target at baseline for six organisations (29%). At six months, 16 organisations (76%) demonstrated a mean reduction in systolic blood pressure, moving them towards or below the 130 mmHg target. Thirteen organisations (62%) achieved a mean blood pressure ≤130 mmHg. Durham & Darlington NHS Foundation Trust achieved the greatest results at six months, with a mean reduction of 10 mmHg (95% CI: -10, -10) for 52 matched participant data sets.



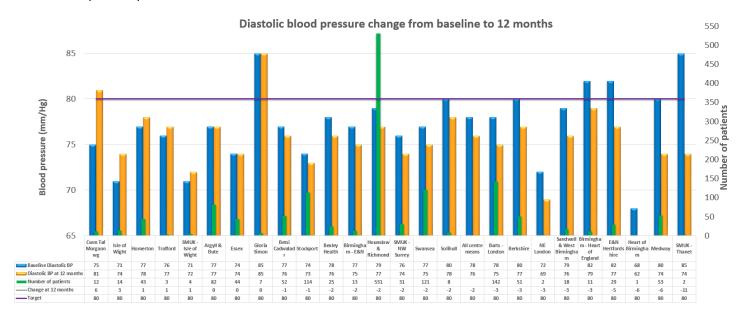
At 12 months the mean *all centre* reduction in systolic blood pressure for X-PERT participants was 2 mmHg (95% CI: -2, -2), from 132 to 130 mmHg. Twenty-five organisations reported systolic blood pressure at 12 months and eight of them (32%) already reported a mean systolic blood pressure ≤130 mmHg at baseline this increased to 14 organisations (56%) at 12 months. Sixteen organisations (64%) reported a reduction in systolic blood pressure. Birmingham Community Healthcare - Heart of Birmingham and Self-Management UK - Thanet CCG achieved the greatest reduction but only for two matched participant data sets. Sandwell & West Birmingham Hospital NHS Trust reported a 7 mmHg reduction (95% CI: -8, -6) for 18 matched participant data sets and Berkshire Healthcare NHS Foundation Trust reported a 6 mmHg reduction (95% CI: -6, -6) for 52 matched participant data sets.

## Diastolic blood pressure



At six months the mean *all centre* reduction in diastolic blood pressure for X-PERT participants was 2 mmHg (95% CI: -2, -2), from 78 to 76 mmHg. The recommended diastolic blood pressure for people with diabetes is ≤80 mmHg. Twenty-one organisations entered data for diastolic blood pressure at six months. Seventeen organisations (81%) had mean

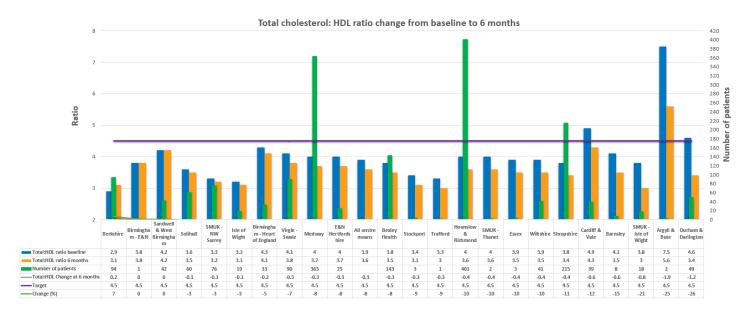
diastolic blood pressure readings ≤80 mmHg at baseline and this increased to 20 organisations (95%) at six months. Twenty organisations (95%) demonstrated a mean reduction in diastolic blood pressure, with the other two organisations reporting no change. Medway Community Healthcare and Durham & Darlington NHS Foundation Trust achieved the best results, both with a mean reduction of 6 mmHg (95% CI: -6, -6) and with 87 and 52 matched participant data sets respectively.



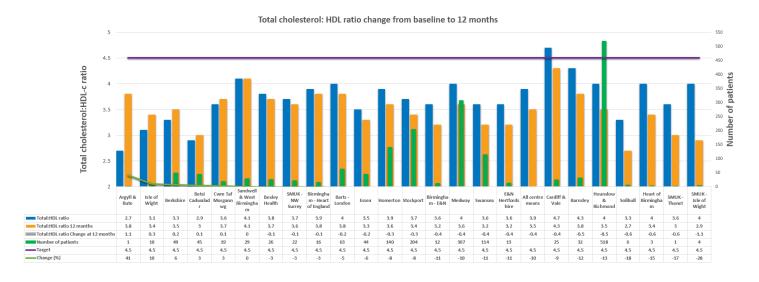
At 12 months the mean *all centre* reduction in diastolic blood pressure for X-PERT participant was 2 mmHg (95% CI: -2, -2), from 78 to 76 mmHg. Twenty-five organisations reported diastolic blood pressure at 12 months. Twenty-one organisations (84%) had mean diastolic blood pressure readings ≤80 mmHg at baseline and this increased to 23 organisations (92%) at six months. Seventeen organisations (68%) demonstrated a mean reduction of between 1 and 11 mmHg. Although Self-Management UK - Thanet CCG achieved the greatest reduction, it was only for one matched participant data set. Medway Community Healthcare achieved the most robust results with a mean reduction of 6 mmHg (95% CI: -6, -6) for 53 participants.

#### Total cholesterol to HDL cholesterol ratio

Total cholesterol to high-density lipoprotein (HDL) cholesterol ratio is as a good predictor of cardiovascular risk. This ratio is calculated by dividing total cholesterol level by HDL. Ideally it should be below 4.5, with a higher ratio indicating an increased risk of heart disease. A ratio above six is regarded as representing a high risk of heart disease. Where organisations enter total cholesterol and HDL cholesterol into the X-PERT audit database this ratio is automatically calculated.



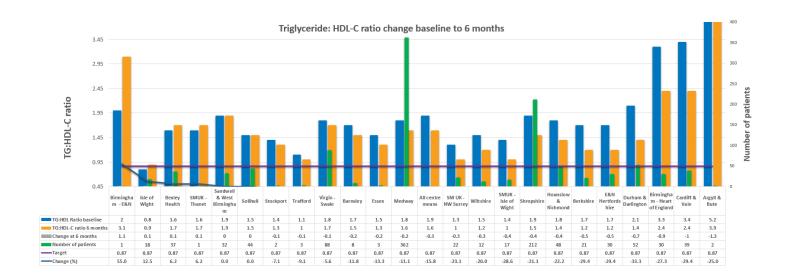
At six months the mean *all centre* reduction in total cholesterol to HDL cholesterol ratio was 0.3 (95% CI: -0.3, -0.3), from 3.9 to 3.6. Total cholesterol to HDL cholesterol ratio was calculated for 23 organisations. Twenty organisations (87%) demonstrated a reduction between 0.3 (3%) and 1.2 (26%). Durham & Darlington NHS Foundation Trust achieved the greatest results with a 26% mean reduction of 1.2 (95% CI: -1.4, -1.0) with 49 matched participant data sets.



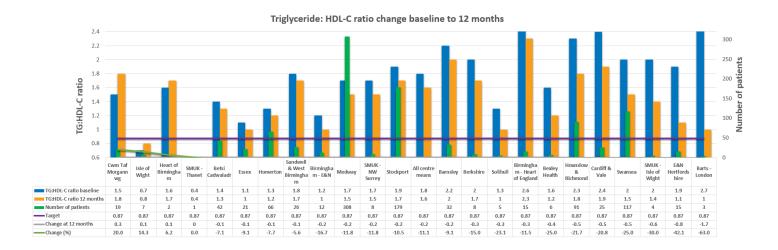
At 12 months the mean *all centre* reduction in total cholesterol to HDL cholesterol ratio for X-PERT participants was 0.4 (95% CI: -0.4, -0.4), from 3.9 to 3.5. Twenty-four organisations entered data for total cholesterol and HDL cholesterol at baseline and 12 months to enable the ratio to be calculated. Eighteen organisations (75%) demonstrated a mean ratio reduction of between 0.1 (3%) and 1.1 (28%). Self-Management UK - Isle of Wight CCG achieved the best results with a 28% mean reduction of 1.1 (95% CI: -1.9, -0.3), from 4.0 to 2.9, however there was only matched data for four participants. Hounslow and Richmond Community Healthcare NHS Trust demonstrated a 13% mean reduction of 0.5 (95% CI: -0.6, -0.4) with 518 matched participant data sets.

## Triglyceride to HDL cholesterol ratio

The triglyceride to HDL cholesterol ratio (TG:HDL-C ratio) correlates CVD risk in both men and women. The ideal ratio is <0.87, with higher levels indicating increased risk. Where organisations enter triglyceride and HDL cholesterol into the X-PERT audit database this ratio is automatically calculated.



At six months the mean *all centre* reduction in TG:HDL-C ratio was 0.3 (Cl 95%: -0.4, -0.2), from 1.9 to 1.6. Twenty-three organisations provided triglyceride and HDL-C results at baseline and six months to enable this ratio to be calculated. Seventeen organisations (74%) demonstrated a reduction in the TG:HDL-C ratio of between 0.1 (7%) and 1.3 (25%). However, all organisations remained above the stated target. Argyll & Bute Community Health Partnership achieved the best result with a mean reduction of 1.3. However the confidence intervals were very wide (-3.2, 0.6) as there were only two matched participant data sets. Cardiff & Vale University Health Board achieved a mean reduction of 1.0 for 39 matched participant data sets with more robust confidence intervals (-1.6, -0.4).



At 12 months the mean *all centre* reduction in TG:HDL-C ratio was 0.2 (95% CI: -0.3, -0.1), from 1.8 to 1.6. Twenty-three organisations provided triglyceride and HDL-C results at baseline and 12 months to enable this ratio to be calculated. Nineteen organisations (83%) demonstrated a reduction in the TG:HDL-C ratio of between 0.1 (7%) and 1.7 (63%). However, all organisations remained above the 0.87 target. Barts Health NHS Trust achieved the best results with a mean reduction of 1.7 but the 95% confidence intervals were wide (-3.4, 0.0) as there were only three matched participant data sets. Swansea Bay University Health Board demonstrated more robust results of a mean reduction of 0.5 (95% CI -0.9, -0.1) for 117 matched participant data sets and Hounslow and Richmond Community Healthcare NHS Trust also achieved a mean reduction of 0.5 (95% CI: -1.0, 0.0) for 91 matched participant data sets.

Taking all these criteria into account, the organisation with the greatest improvement in cardiovascular disease risk factors is Hounslow and Richmond Community Healthcare NHS Trust. The organisation saw a 1 mmHg reduction in systolic blood pressure at six (425 matched data sets) and a 4 mmHg reduction at 12 months (531 matched data sets); 1 mmHg reduction in diastolic blood pressure at six (423 matched data sets) and a 2 mmHg reduction at 12 months (531 matched data sets); 0.4 reduction in total cholesterol to HDL ratio at 6 months (401 matched data), 0.5 reduction in total cholesterol to HDL ratio at 12 months (518 matched data sets); 0.4 reduction in TG:HDL ratio at 6 months (48 matched data sets) and 0.5 reduction in TG:HDL ratio at 12 months (91 matched data sets). Medway Community Healthcare have been awarded 2<sup>nd</sup> place, with 3<sup>rd</sup> place being awarded to Self-Management UK - North West Surrey CCG.

## **Discussion**

The evidence base demonstrating the success of the X-PERT Programme has already been established from the randomised controlled trial. The purpose of the audit is to benchmark the results from implementation against the published evidence base to determine whether national implementation is as effective as the clinical trial.

This year's results are encouraging and demonstrate that implementation of the X-PERT Programme continues to be effective. During these challenging times with the COVID-19 pandemic, it has become necessary to change the interface of group-based structured education to virtual means. Fortunately we now have a menu of options available to enable participants to access, and engage in, education in their own homes:

- 1. The X-PERT Diabetes Digital Programme. More information can be found at: <a href="https://www.xperthealth.org.uk/digital-programmes/">https://www.xperthealth.org.uk/digital-programmes/</a>
- 2. Delivery of the full X-PERT Diabetes, X-PERT Insulin and X-PERT Weight Programmes virtually utilising the digital 'drag and drop' resources and delivering to groups of participants using virtual platforms such as Microsoft Teams and Zoom
- 3. Providing participants with links to the relevant summary key learning points (KLPs) videos and then arranging weekly group sessions via a virtual platform to discuss session content, answer queries and facilitate goal setting.

N.B. All the above options require an X-PERT Diabetes, X-PERT Insulin or X-PERT Weight Handbook/Resource Folder to be mailed to each participant.

#### Limitations

On-going audit does not have the same meticulous regulation as collecting data as part of a controlled trial, and as such there are a number of limitations. Principle amongst these is the lack of time available for healthcare professionals to follow up with participants and/or to enter data. Audit is essential however to assess whether programme implementation is effective, and so it is important that efforts are made to maximise the collection and entry of relevant data.

To maximise the validity of the presented data X-PERT only uses matched data as part of its audit process, in contrast to many other organisations who compare baseline and post-programme averages despite these averages being based on different sets of participants. This method does however also reduce the amount of data that is available. For example, some organisations have only entered baseline results and therefore no matched data is available. Other organisations have not entered sufficient six or 12 month follow-up data, meaning that the number of matched data sets is often limited. As data was discounted from the audit report if less than five matched data sets had been entered for any one outcome, some organisations were excluded from the audit.

Many organisations are obtaining excellent results whilst others are struggling to meet the audit standards for some outcomes. Some organisations have obstacles in obtaining or entering the data. Educators need to scrutinise less favourable results to ascertain whether it is due to the small sample sizes at follow-up or due to programme delivery. This audit report should help to identify priorities for continuous quality improvement within organisations and X-PERT Health are happy to help and assist with this process.

## **Annual awards**

The X-PERT Health awards recognise best practice on an annual basis. There are five categories, where awards are presented to the organisations who have obtained the best audit results. These categories are:

- The best participant experience
- > The greatest improvement in glycated haemoglobin
- The largest impact on body weight and waist circumference (separately for the diabetes and weight programmes)
- The greatest improvement in cardiovascular disease risk factors (lipids and BP)
- > X-PERT Best Educator 2020

The winners were announced via our website and social media on Wednesday 11<sup>th</sup> November.

# Winners for each category

# The best participant experience

The following criteria were taken into consideration: number of programmes delivered; number of participants per session; uptake (% attending at least one session); attendance (% attending four or more sessions); participant empowerment change and participant satisfaction.

- Winner: Derbyshire Community Health Services South Derbyshire CCG
- 2<sup>nd</sup> place: Self-Management UK North West Surrey CCG
- > 3<sup>rd</sup> place: Betsi Cadwaladr University Health Board
- > Highly commended: Wiltshire Health and Care, and Barts Health NHS Trust

# The greatest improvement in glycated haemoglobin

The following criteria were taken into consideration: HbA1c reduction at six months and 12 months; number of participants for whom matched data was available; robustness of 95% confidence intervals.

- Winner: Medway Community Healthcare
- > 2<sup>nd</sup> place: Berkshire Healthcare NHS Foundation Trust

- > 3<sup>rd</sup> place: Cardiff & Vale University Health Board
- ➤ Highly commended: Durham & Darlington NHS Foundation Trust, Virgin Care Swale CCG, Hounslow & Richmond Community Healthcare NHS Trust, and X-PERT Health Managed Service in East & North Hertfordshire CCG for six month data

# The largest impact on body weight and waist circumference

The following criteria were considered: body weight and waist circumference reduction at six months and 12 months; number of participants for whom matched data was available; average number of attendees per programme; robustness of 95% confidence intervals.

- Winner: Medway Community Healthcare
- > 2<sup>nd</sup> place: Berkshire Healthcare NHS Foundation Trust
- > 3<sup>rd</sup> place: Self-Management UK North West Surrey CCG
- Highly commended: Durham & Darlington NHS Foundation Trust for six month data
- Winner for the X-PERT Weight Programme: Helen Chauhan, Australia

## The greatest improvement in cardiovascular disease risk factors (lipids and BP)

The following criteria were taken into consideration: reduction in total to HDL cholesterol ratio, triglyceride to HDL ratio and blood pressure (systolic and diastolic) at six and 12 months; number of participants for whom matched data was available; robustness of 95% confidence intervals.

- Winner: Hounslow and Richmond Community Healthcare NHS Trust
- 2<sup>nd</sup> place: Medway Community Healthcare
- > 3<sup>rd</sup> place: Self-Management UK North West Surrey CCG
- Highly commended: Durham & Darlington NHS Foundation Trust, Wiltshire Health and Care and Shropshire Community Health NHS Trust for six month data and Swansea Bay University Health Board for 12 month data

### The X-PERT Best Educator award 2020

Nominations were requested from healthcare professionals, participants and organisations. Nominees were scored based on educator impact and the following criteria from the audit database: participant satisfaction; change in empowerment; reductions in weight and HbA1c (based on matched data, with the robustness of 95% confidence intervals considered). A total of nine nominations were received.

#### Winner: Fiona Rowlandson – Berkshire Healthcare NHS Foundation Trust

Over the previous five years, Fiona delivered the X-PERT Programme to 297 participants. She achieved a 96.8% completion rate (participants attended 4 or more sessions) during this period. Participants reported a 96.8% mean satisfaction score and an 18.4% increase in empowerment after attending her courses. Clinical improvements: weight at 6 months (reduction of 3.4kg, 95% CI: -4.0, -2.8 [100 matched participant data sets]) and 12 months (reduction 2.6kg, 95% CI: -3.3, -1.9 [80 matched participant data sets]); waist circumference (reduction of 0.6cm, 95% CI: -1.2, 0.0 [45 matched participant data sets]) and 12 months (reduction 1.8cm, 95% CI: -2.4, -1.2 [43 matched participant data sets]); HbA1c at 6 months (reduction of 14.9mmol/mol, 95% CI: -15.6, -14.2 [83 matched participant data sets] and 12 months (reduction of 9.3mmol/mol, 95% CI: -10.0, -8.6 [74 matched participant data sets]) were seen as well as reductions in cardiovascular risk factors at both six months and one year post course.

- > 2<sup>nd</sup> place: Trisna Patel & Ruth Cook University Hospitals Birmingham NHS Solihull
- > 3<sup>rd</sup> place: X-PERT Educators at Swansea Bay University Health Board
- > Commended: Heidi Giaever for the number of nominations and testimonials received along with her commitment to deliver X-PERT sessions via Zoom from March 2020 with the COVID pandemic.

# **Conclusion**

X-PERT Health is happy to advise and support organisations in achieving audit standards and improving key performance indicators. Please contact <a href="mailto:admin@xperthealth.org.uk">admin@xperthealth.org.uk</a> for more information. Attending regular X-PERT Educator Update Training and the annual X-PERT Conference & Awards also helps with the sharing of good practice to further drive quality improvement.

The results from the comprehensive audit of X-PERT implementation have demonstrated that it is feasible and practical to continue to evaluate the effectiveness of structured education outside a clinical research trial. Although the results of an audit are not as valid and robust as those published from a randomised controlled trial, the number of participants is greater and it is more of a true reflection of real-life practice.

Overall, results demonstrate that national implementation of the X-PERT Programme in the prevention and management of diabetes equips people with the skills to make informed decisions and take control of their condition, leading to improved health.

The audit will continue to be repeated annually. However, as group sessions have now been curtailed due to COVID-19 and structured education is being delivered remotely, there may be new challenges in keeping participants engaged and we strongly encourage educators to continue auditing implementation so that we can determine the impact of remote delivery and benchmark outcomes against audit standards.

## References

- Deakin TA (2011). X-PERT diabetes education drives quality and fuels NHS efficiency savings. Nurse Researcher.
- Deakin TA (2011). The diabetes pandemic: is structured education the solution or an unnecessary expense? Practical Diabetes; 28 (8): 358-361.
- Deakin TA, Cade JE, Williams R and Greenwood DC. Glycaemic Control (2006): *The Diabetes X-PERT Programme makes a Difference*. Diabetic Medicine: 23; 944-954
- DH (2014) The NHS Outcomes Framework 2015/16, Department of Health, London. Gateway Reference:
   2903145. https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/385751/NHS\_
   Outcomes\_Tech\_Appendix.pdf (accessed 6/7/15).
- Jacobs-Van Der Bruggen, M.A.M. (2009) Cost-Effectiveness of Lifestyle Modification in Diabetic Patients.
   Diabetes Care: 32 (8); 1453-1458.
- National Institute for Health and Clinical Excellence (NICE) (2016). Diabetes in Adults. [accessed 05/07/19 at: https://www.nice.org.uk/guidance/qs6]
- National Health Service Digital (2019). National Diabetes Audit. [accessed 05/07/19 at: https://digital.nhs.uk/data-and-information/clinical-audits-and-registries/national-diabetes-audit]
- Scottish Intercollegiate Guidelines Network (2017). *Management of Diabetes: A National Clinical Guideline*. [accessed 05/07/19 at: https://www.sign.ac.uk/assets/sign116.pdf]